

**Novartis India Limited**  
Registered Office:  
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Shivsagar Estate  
Dr. Annie Besant Road  
Worli, Mumbai 400 018  
India  
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CIN No. L24200MH1947PLC006104  
Website: www.novartis.in  
Email : india.investors@novartis.com

**Name of the Company: Novartis India Limited**

**Scrip Code: 500672**

**Statement of Investor Complaints/Grievances pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements), Regulations 2015 for the Quarter ended September 30, 2016**

<b>Particulars</b>	<b>Number of Complaints</b>
Complaints pending as on 01.07.2016	Nil
Complaints received during 01.07.2016 to 30.09.2016	11
Complaints resolved during 01.07.2016 to 30.09.2016	11
Complaints pending as on 30.09.2016	Nil