



**Novartis India Limited**  
Registered Office:  
Sandoz House  
Shivsagar Estate  
Dr. Annie Besant Road  
Worli, Mumbai 400 018  
India  
Tel +91 22 2495 8400  
Fax +91 22 2495 0221  
CIN No. L24200MH1947PLC006104  
Website: [www.novartis.in](http://www.novartis.in)  
Email : [india.investors@novartis.com](mailto:india.investors@novartis.com)

The Secretary  
BSE Limited,  
Phiroze Jeejeebhoy Towers,  
Dalal Street,  
Mumbai 400 001

January 19, 2018

**Statement of Investor Complaints/Grievances pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements), Regulations 2015 for the Quarter ended December 31, 2017**

Dear Sirs,

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements), Regulations 2015, please find enclosed statement of investor complaints/grievances for the quarter ended December 31, 2017.

Thanking you.

Yours sincerely,

For Novartis India Limited



Trivikram Guda  
Company Secretary &  
Compliance Officer

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Encl.: as above



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**Name of the Company: Novartis India Limited**

**Scrip Code: 500672**

**Statement of Investor Complaints/Grievances pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements), Regulations 2015 for the Quarter ended December 31, 2017**

<b>Particulars</b>	<b>Number of Complaints</b>
Complaints pending as on 01.10.2017	0
Complaints received during 01.10.2017 to 31.12.2017	5
Complaints resolved during 01.10.2017 to 31.12.2017	4
Complaints pending as on 31.12.2017	1

For Novartis India Limited

Trivikram Guda  
Company Secretary &  
Compliance Officer