U NOVARTIS

Shareholders' Information

The equity shares of Novartis India Limited are listed and traded on BSE Limited. Pursuant to the provisions of various statutes, the investors of the Company enjoy several rights, which inter- alia include (i) dematerialization of their security certificates (ii) transmission, transposition of shares, (iii) receiving dividends and other entitlements declared by the Company, (iv) receiving annual reports, general meeting notice and such other prescribed communications, (v) any and all rights available to investors generally, under applicable laws.

To provide efficient services to the investors and to effectively address and redress their grievances in a timely manner, the Company has adopted the <u>Investor Servicing and Grievance Redressal Policy</u>.

Form ISR 1: : Request for Registering PAN, KYC details or changes / updation thereof

Form ISR 2: Confirmation of Signature of securities holder by the Banker

Form ISR 3: Declaration Form for Opting-out of Nomination by holders of physical securities in Listed Company

Form ISR 4: Request for issue of Duplicate Certificate and other Service Requests

Form ISR 5: Request for Transmission of Securities by Nominee or Legal Heir

Form SH 13: Nomination Form

Form SH 14: Cancellation or Variation of Nomination

Online Dispute Resolution available to shareholders. For details, please click here.

Source URL: https://www.novartis.com/in-en/investors/shareholders-information

List of links present in page

- https://www.novartis.com/in-en/investors/shareholders-information
- https://www.novartis.com/inen/sites/novartis_in/files/Investor%20Servicing%20and%20Grievance%20Redressal%20Policy_16052023.pdf
- https://www.novartis.com/in-en/sites/novartis_in/files/Form-ISR-1.pdf
- https://www.novartis.com/in-en/sites/novartis_in/files/Form-ISR-2.pdf
- https://www.novartis.com/in-en/sites/novartis_in/files/Form-ISR-3.pdf
- https://www.novartis.com/in-en/sites/novartis_in/files/Form-ISR-4.pdf
- https://www.novartis.com/in-en/sites/novartis_in/files/Form-ISR-5.pdf
- https://www.novartis.com/in-en/sites/novartis_in/files/Form-SH-13.pdf
- https://www.novartis.com/in-en/sites/novartis_in/files/Form-SH-14.pdf
- https://www.novartis.com/in-en/sites/novartis_in/files/Smart%20ODR%20Portal.pdf